

# Kent Registered Managers Conference

02 April 2019



**Mercure (Great Danes) Hotel Maidstone ME17 1RE (9.00-4.30pm)**

This **FREE** event is open to all registered managers, deputies, owners, nurses and senior staff, providing an opportunity to keep updated on what is happening within the sector, hear from national and local speakers, visit a variety of stands, attend a choice of workshops and network with other professionals from the social care and health sector.

Attendance at this event provides evidence to support CQC's 'Well-led' and all delegates receive an attendance certificate showing 7hr CPD, upon completion of their evaluation.

## Speakers to the whole audience confirmed;

**CQC:** What's New & Kent Area Update by Amanda Stride, Head of Inspection South Region

**Skills for Care:** Update by Pia Rathje-Burton Locality Manager (London & South East)

**HEE:** Update on various projects and support for the care sector

**STP:** Carer's App Update

**The Care Workers Charity:** Victoria Benaityte

**How I achieved Outstanding:** Sarah Jane Clapson, Registered Manager:

**Personality Disorder & Intellectual Disabilities**—Emma Rye Clinical Psychologist, Clinical Lead – MHLDPsychology Kent and Medway NHS and Social Care Partnership Trust.

**KCC:** Penny Southern-Corporate Dir. Adult Social Care & Health -Update

**Anne Tidmarsh**-Director Older People & Physical Disability—Leadership & Management Offer

**Iain Stubbs**—WellPoint Machine

## **A Variety of Workshops –PLEASE SEE SHEET 2 FOR FURTHER DETAILS Before Booking**

### Morning Only (choose ONE);

- **CHC -Continuing Healthcare Process**— Angie Thomas Senior Practitioner CHC Team
- **Enterprise Advisor Network**— Munya Badze from the Education People
- **Strategies for Managing Anxiety**
- **Changes to DoLS Practice**– Neil Hunt Manager of KCC MCA & DoLS Service

### Afternoon Only (choose ONE)

- **Swallowing Difficulties (Dysphagia)** —Liz Gould Kent Community Health NHS Foundation Trust
- **EDHR**—CQC Amanda Stride Head of Inspection South Region (Adult Social Care South East)
- **Digital Solutions for Social Care**—What is being used now and in the future?
- **Supervision & Appraisal and Links to 'Well - Led'**— Edna Petzen of Lynden Consulting

To apply—please complete the booking form attached with your workshop choices and return to;  
[kentregisteredmanager@kent.gov.uk](mailto:kentregisteredmanager@kent.gov.uk)

## Kent Registered Managers Conference

### Workshop Sessions-Information Sheet



**IMPORTANT PLEASE CHOOSE ONE MORNING AND ONE AFTERNOON WORKSHOP**

	<b>Morning Workshops—Choose <u>one</u> from 1-4</b>
<b>1— CHC Continuing Healthcare Process</b>	NHS Continuing Healthcare is a package of care arranged and funded solely by the NHS for anyone over the age of 18 and is free at the point of care. This can be provided in any setting and not dependent on who provides the care. It is not based on any diagnosis but on actual needs and this is established by following the CHC assessment process and applying the eligibility criteria to determine if the patient/client resident has a Primary Health Need. It is essential that the individual remains at the centre of this process as often at a very distressing time and they may possibly be entering end of life stage.”
<b>2— Enterprise Adviser Network Inspiring generations</b>	Businesses and employers have a pivotal role in giving young people the opportunity to explore their options and succeed in the world of work. Come to this workshop and contribute to practical ways a partnership with the Kent & Medway Enterprise Adviser Network will help prepare young people for the world of work including development of ‘soft’ skills essential in health and social care sector.
<b>3—Managing Anxiety</b>	This workshop will be focusing on understanding the nature of how Anxiety can cause differing behaviours. Kent’s Learning Disability team have developed an engaging approach to recognising and understanding why anxiety can lead to behaviours.
<b>4—DoLS Changes to Practice</b>	Deprivation of Liberty Safeguards regulations (DoLS) is being replaced by a new Liberty Protection Safeguard System. Find out about the changes and what this means for providers. Provided by Neil Hunt, MCA DOLS Manager, Kent MCA Dols service
	<b>Afternoon Workshops Choose <u>one</u> from 5-8</b>
<b>5—SALT team Swallowing Difficulties for Older People and LD services</b>	New national guidance changes (known as IDDSI) to food and drink for people with dysphagia are being enforced from April 2019. The topic relates to a national patient safety alert about these new changes that all care homes would have received in the summer. There are lots of implications for the care of people with swallowing problems and care agencies too as dysphagia and choking risks etc are a big concern for all services. Workshop provided by, Liz Gould & colleagues from Adult Speech & Language Therapy (SALT), Kent Community Health NHS Foundation Trust.
<b>6—CQC on EDHR</b>	Equality, Diversity and Human Rights (EDHR) How can a focus on equality and human rights improve the quality of care? Come along to this workshop and see what CQC look for, expect services to be doing and how they inspect for this.
<b>7—Being Digital in Social Care</b>	Digital solutions and technologies are a growing area for social care. What does this mean in relation to changes in practice now and for services of the future? Come along and find out more!
<b>8—Leading well through supervisions and appraisals</b>	In an adult social care setting the effectiveness of your supervision and appraisal can impact on the quality of care and support provided, and even increase staff productivity, motivation and engagement. Yet, if this is not handled properly, it can create an adverse effect for both the organisation and the people you support. The workshop will provide information and practical tips on: <ul style="list-style-type: none"><li>• Why supervision and appraisal is important</li><li>• The supervision process and how to use it effectively</li><li>• How to engage your employees for better outcomes</li><li>• Communication and support</li><li>• Embedding culture and values</li></ul> This will be an interactive session to allow participants to gain practical skills to help them improve how they manage the supervision and appraisal process in their social care setting.