



4th Kent Registered Manager Conference

30 October 2019



Mercure (Great Danes) Hotel Maidstone ME17 1RE

This **FREE** event is open to all registered managers, deputies, owners, nurses and senior staff, providing an opportunity to keep updated on what is happening within the sector, hear from national and local speakers, visit a variety of stands, attend a choice of workshops and network with other professionals from the social care and health sector.

Attendance at this event provides evidence to support CQC's 'Well-led' and all delegates receive an attendance certificate showing 7hr CPD, upon completion of their evaluation.



Stands already Confirmed include;

Scils, ROMPA, The Judgement Index, Kent Community Dental Service, Appetito, KICA, eTraining, Ltd, Canterbury & Christchurch University, CCG's, Skills for Care, DLC, IPS International, Complete Care Recruitment, SEK, Release the Pressure (Kent Public Health), Kent One You service, Care Choices, City University London

Speakers

Penny Southern— KCC Corporate Dir. **Adult Social Care & Health:** KCC social care Update

Jo Wallace CQC Inspection Manager **South East Region:** What's New & Kent Area Update

Vic Rayner Executive Director **National Care Forum :** The Digital Future for Social Care

Sophie Coulthard Principal Consultant **Judgement Index:** 5 Steps to make your values-based recruitment go further

Anne Tidmarsh -Director Partnerships Adult Social Care and Health | SRO Workforce STP

How We Achieved Outstanding in Homecare: A Manager gives their experience with a Dementia focus

Neil Eastwood founder & CEO **Care Friends**— Solving the recruitment and retention crisis with employee referrals

Workshops —SEE SHEET 2 FOR FURTHER DETAILS Before Booking****

- **How to Record Evidence Outstandingly**—Pia Rathje-Burton & Issac Theophilos
- **Preventing Medication Errors**—Tamsin Rudolph Medicines Project Manager DLC
- **Dementia Friendly Communities session**—Jo Evans & Laura Summers
- **Autism workshop-** Matthew Bushell Team Manager, Autistic Spectrum Conditions Team
- **Nursing Associates in Social Care** - Canterbury University, NHS and Skills for Care
- **How to Achieve Outstanding**—CQC
- **Improving Staff Efficiency and Staff Morale** - Tim Rowe eTraining Ltd
- **Oral Care** - Kent Community Dental Service

To apply—please complete the booking form attached **with your 2 workshop choices** and return to; kentregisteredmanager@kent.gov.uk

Kent Registered Managers Conference

Workshop Sessions-Information Sheet



IMPORTANT PLEASE CHOOSE just 1 MORNING AND 1 AFTERNOON WORKSHOP

	Morning Workshops—Choose <u>one</u> from 1-4
1) How to Record Evidence, Outstandingly!	Pia Rathje-Burton (Skills for Care) & Issac Theophilos (Outstanding care Homes) provide a workshop to cover how to plan for your next CQC inspection and explore how best to record evidence to show CQC that you are delivering outstanding care.
2) Reducing Medication Errors	Medicines in the Community Project Update & Medicine Errors – Exploring the world of medicine errors and how we can better support the care work force. This session will include an interactive session for all to participate. Tamsin Rudolph- Kent County Council- Design & Learning Centre, Medicines Project Manager Judith Manners -Pharmacist Director - Opus Pharmacy Services
3) A Dementia Friends Session	Are you a 'Dementia Friend'? If not this session enables attendees to become a 'Dementia Friend'. You will also hear about Dementia champions and the Dementia Friendly Communities recognition symbol.
4) Understanding and Supporting Neurodiversity in Autism and Co-existing conditions	Matthew Bushell Team Manager, Autistic Spectrum Conditions Team, at Kent CC gives an overview of autism, neurodivergence and an enabling approach in supporting people with autism
	Afternoon Workshops Choose <u>one</u> from 5-8
5) Nursing Associates in Social Care	Are you aware that the RCN registered role of Nursing Associate is available to workers from nursing homes and other community nursing services? There is also funding available for non-levy paying organisations for their workers to undertake this qualification. If you want to find out more about the role of a NA come along to this workshop by Canterbury University, NHS and Skills for Care to find out more
6) Improving Staff Efficiency and Moral	Tim Rowe from eTraining Ltd facilitates a workshop on; How to get your staff doing what you need, when you need it, with a smile on their face. An easy way to look at staff competence and their attitude towards work with a view to improving staff efficiency and staff morale.”
7) Oral Care Workshop	Dr June Willis-Lake from Kent Community Health NHS Foundation Trust provides a workshop on the importance of good oral care and an overview of the Community Dental Service.
8) How to Achieve Outstanding	Jo Wallace CQC Inspection manager S.E., provides a workshop on Achieving Outstanding in care services.