

# The Design and Learning Centre

The Design & Learning Centre for Clinical & Social is an Innovation centre working across health and social care to facilitate new ways of working with a focus on workforce and technology. This Impact Report sets out some of our achievements for March - May 2020



## Covid 19 - Coronavirus

The DLC is embracing new ways of working to engage with people and has delivered digital webinars, including an international event for EmpowerCare and for ESTHER.

The DLC is providing support to the care sector, providing information, alerts and resources using the link:

<https://designandlearningcentre.com/covid19/>

The DLC also issued a bulletin, outlining further support being provided:

<https://designandlearningcentre.com/wp-content/uploads/2020/04/DLC-Newsletter-April-2020.pdf>

## EMPOWERCARE

Work is continuing on Empowercare to test what matters to communities and individuals, particularly using technological solutions. A virtual site visit, using video conferencing, was held with the 13 international partners and over 40 individuals joining in. Virtual workshops were conducted to ensure that the project continues its momentum.



## Medicines in the Community

The Medicines Project continues to work to improve a joint approach with health for our social care providers. Work is ensuring that communications for high priority medicines alerts are being cascaded to providers during Covid19.

## Learning & Development HUB - Care Sector

A campaign to employ care sector workers was conducted over 4 weeks in April and May and was showcased by an interview with Penny Lawlor on KMFM. see the campaign film <https://designandlearningcentre.com/care-for-kent/>

To date, 237 enquiries for Kent (Medway enquiries were managed separately) have been received. Evaluation is being completed to measure the impact of this campaign.

Five training sessions were held in February, following the CQC report 'Smiling Matters', attended by 59 delegates. Information was provided on care, new equipment, aids and solutions. Sessions were all rated as good or excellent.

## ESTHER

Join us on 28 May 2020 1-1.45pm Webinar to discuss How can we ensure What Matters to Esther during this current time.

## Help to Care App

The Help to Care App has launched.

The free mobile App is primarily for the care sector and those who provide support in a caring role, providing information and advice on health and wellbeing, across a range of conditions.

The App has been downloaded by 1644 users, with 702 users actively using the App. Since the launch of the App, 310 new users have downloaded the App.

## Innovation Workshops

We are continuing with our programme of Innovation and Research workshops. The next virtual event will be held on 8 June 2020 and will focus on research for projects suggested by Occupational Therapists.

Find out more: <https://designandlearningcentre.com/>

