

# ESTHER

Proud to be part of the Design & Learning Centre

## ESTHER On-line Improvement Coach Training

**Group Induction: 9.11.20, 11am to 12pm**

**Day 1: 19.11.20 9am to 1pm    Day 3: 20.1.21 9am to 1pm**

**Day 2: 16.12.20 9am to 1pm    Day 4: 17.2.21 9am to 1pm**

**Day 5: 17.3.21 9am to 1pm**

**ESTHER Improvement Coach training is currently delivered on line using Microsoft Teams, over five half days. The next course is from November 2020 to March 2021, covering:**

- 1) Coaching, continuous improvement and improvement project work**
- 2) Improvement tools, group dynamics and being solution focussed**
- 3) Measurements and LEAN methodology**
- 4) Presentation skills and practical coaching skills**
- 5) Presentation of improvement project work and becoming an ESTHER Improvement Coach**

**For further information or to book a place please contact:  
[designandlearningcentre@kent.gov.uk](mailto:designandlearningcentre@kent.gov.uk)**

