

# ESTHER

Proud to be part of the Design & Learning Centre

## ESTHER On-line Improvement Coach Training

### Next Intake;

**Group Induction: 12.1.21, 11am to 12pm**

**Day 1: 27.1.21 9am to 1pm Day 3: 24.3.21 9am to 1pm**

**Day 2: 24.2.21 9am to 1pm Day 4: 21.4.21 9am to 1pm**

**Day 5: 19.5.21 9am to 1pm**

**ESTHER Improvement Coach training is currently delivered free of charge, on-line via Microsoft Teams as five half days over five months. The focus is on person centred care and support and what matters to ESTHER.**

### ESTHER Improvement Coach Course Content:

- 1) Coaching, continuous improvement and improvement project work
- 2) Improvement tools and being solution focussed
- 3) Measurements and LEAN methodology
- 4) Presentation skills and practical coaching skills
- 5) Presentation of improvement project work and joining the virtual Coach network.

**For further information or to book a place please contact:**

[designandlearningcentre@kent.gov.uk](mailto:designandlearningcentre@kent.gov.uk)

