

The Design and Learning Centre

The Design & Learning Centre for Clinical & Social is an Innovation centre working across health and social care to facilitate new ways of working with a focus on workforce and technology. This Impact Report sets out some of our achievements for September - November 2020



Digital Care Homes

The DLC is continuing new ways of working to engage with people and has delivered further digital webinars.

200 ipads being provided

A programme issuing ipads to care homes has commenced, together with virtual training. This is being funded by the Kent and Medway CCG. The ipads will be issued to enable care homes to support residents to make video calls to contact family and to have effective consultations with GPs and other health professionals. NHS email is being used for secure correspondence with health colleagues. Training is also being provided to over 300 care homes and is offered to all care homes across Kent and Medway who wish to participate.

EmpowerCare

A 3 day virtual training course was held in October 2020, supported by Social Enterprise Kent, which included topics on the 'theory of learning', 'safeguarding online' and 'age awareness skills' to support our digital ambassadors in teaching digital skills to over 65s, to provide support for issues that matter to communities and individuals. 14 Digital Ambassadors have been trained so far and the next cohort of training is expected to take place in January 2021.



Learning & Development HUB

- Care Sector

Virtual training is being delivered to support the sector. In recent weeks, bitesize webinars have been provided on diabetes, digital safety and inhaler techniques, attended by 89 participants.

The first virtual Kent Registers Managers event was successful and attended by 109 participants, providing the opportunity to join five workshops.

ESTHER

The Esther programme continues. 5 Esther Improvement Coaches have successfully completed 4 days training virtually and are now using these skills in care homes and healthcare settings. All coaches rated the training as 10/10.

Help to Care App

The free mobile App is primarily for the care sector and those who provide support in a caring role, providing information and advice on health and wellbeing, across a range of conditions.

The App is now included in the Digital Social Care website:

<https://www.digitalsocialcare.co.uk/success-story/meritum-integrated-care-piloting-an-app-to-give-care-workers-vital-health-information/>

The App has been shortlisted for the Health Service Journal Award for System Led Change to Support Carers, which will be awarded in March 2021.

<https://kccmediahub.net/help-to-care-mobile-app-shortlisted-for-the-2020-hsj-awards745>

Innovation

Work is continuing to develop ideas into projects that can be supported for submission to funding bodies to enable the ideas to be implemented. Please discuss any ideas with the DLC.

Find out more: <https://designandlearningcentre.com/>

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