

# Registered Managers Virtual Conference

10 March 2021








Website: [www.designandlearningcentre.com](http://www.designandlearningcentre.com)



Follow us on Twitter: @KentDLC

# Housekeeping

	<b>Feedback</b>	After the event you will be sent an evaluation please complete as we want your feedback.
	<b>Certificate</b>	This will be sent to participants after the event.
	<b>Mute when you're not speaking</b>	Mute yourself when not actively participating; especially in crowded places or when there is a lot of background noise.
	<b>Use the hands up feature</b>	When you have a question for the panel please use the hands up function on Teams.
	<b>Chat function</b>	Or please post questions or flag any issues via the chat function on Teams.

If you experience any issues today email:  
[designandlearningcentre@kent.gov.uk](mailto:designandlearningcentre@kent.gov.uk)

# Agenda

## Agenda for the Day

### **9.00 - 10.45 am (Webinar 1 for all delegates)**

- Welcome & Introduction Gina Walton Design & Learning Centre Manager
- KCC Update - Richard Smith, Corporate Director, Adult Social Care and Health
  - CQC Update - Jo Wallace Inspection manager South east
- Q&A Panel – including CQC, Skills for Care, KCC Commissioning, KICA, NHS & NMC

### **10.45—11.00 comfort break**

### **11.00– 12.00 Choice of 3 Webinars**

- (Webinar 2) Resilience – Leading self and others through uncertain times
  - (Webinar 3) Virtual ESTHER Café
  - (Webinar 4) KCC Safeguarding Team

### **12.00—13.00 Lunch Break & Optional 30min (webinar 5) Digital Social Care**

### **13.00—14.00 Choice of 3 webinars**

- (Webinar 6) Demo of the Kent Care Hub - for all things Infection Control
- (Webinar 7) The benefits of effective complaint handling - Social care Ombudsman
- (Webinar 8) Recruitment - Kickstart, Apprenticeships and Nursing associates

### **14.00—14.15 Comfort Break**

### **14.15—15.15 (Webinar 9 for all delegates) CQC Inspecting during a pandemic**

**CLOSE**



# Design and Learning Centre update

- Bitesize webinar sessions in partnership with NHS – e.g. Inhaler techniques, End of Life, Diabetes, Hypoglycaemia
- Regular communication with the sector via a monthly newsletter, website, conferences and provider meetings
- Utilising the apprenticeship levy to support Trainee Nursing Associates in social care
- Workforce Capacity Fund to provide recruitment opportunities and upskilling of nurses and care workers
- Support and development for social care nurses via training opportunities and support groups
- Care for Kent recruitment campaign
- Digital Care Homes
- Leadership and management: training and coaching



**Richard Smith**

**Corporate Director  
Adult Social Care**





# Working together to support the Market

## Designated Settings

- 3 designated settings assured by CQC to have met infection control standards.
- For admission of Covid + residents who are medically fit and awaiting hospital discharge.
- People transferred to a designated setting for their isolation period before returning or going to a care home.

## 7 Day Admission pilot

- 7 care homes across Kent agreed to pilot admission across 7 days.
- Referrals are generated by the integrated discharge and rapid transfer teams within the acute hospitals.
- Referral response within 4 hours with a decision to admit or not.
- Admission within 24 hours of referral.

## Communication and engagement

- To share information and feedback from providers.
- Working together to agree how best to support the sector.
- Sharing good practice and working through challenges.
- Producing a weekly newsletter to cascade information to the sector.
- On request from providers adaptations to the placement process.

## Care Hub and Support

- Weekly partnership meetings.
- Workshops as required to look at the BCPs.
- Increase use of block contracts across the areas of need to help strengthen providers.
- Decision was made by the council for payments to the market for sustainability, these were one off payments based on a week snapshot of provision.

## Infection Control

- The development of the Kent Hub has been a great use of the infection control funds, bringing together the national and local trade associations, with Kent CC to support providers and the care workforce.
- PPE was distributed last year to all setting with urgent need.

# Supporting the Market – Funding

On 15 May 2020, the Government published details of a £600 million adult social care **Infection Control Fund** to tackle the spread of COVID-19. Local authorities have been responsible for the allocation of these funds.

Funds provided on a 'per bed' basis to care home providers  
Funds provided to community care providers on a 'per user' basis to support infection control measures

KCC worked with Kent Integrated Care Alliance (KICA) and National Care Association (NCA) to distribute to community providers

## Rapid Testing Fund

On 23 December 2020, the Government announced an extra £149 million to support the rollout of Lateral Flow Device (LFD) testing in care homes.

The full 100% of the Rapid Testing Fund has been offered to 530 care homes and 3 substance misuse homes

## Workforce Capacity Fund

On 16 January 2021, the Government announced an extra £120 million funding to support workforce pressures.

Plan to passport 89% directly to Kent care providers to deliver measures that increase staff capacity, support providers to maintain provision of safe care and enable new admissions from the community to care settings



# Our vision and three pillars

We want to continue to ***make a difference every day*** to all the people of Kent we support.

Our three pillars:



Our vision for Adult Social Care:

“**Making a difference every day to people and supporting them to live a safe life, based on what is important to them**”



# Jo Wallace

## CQC Update

# Ask the Panel

**Jo Wallace**  
CQC  
Inspection Manager

**Ann Taylor**  
KICA Chair

**Clare Maynard**  
KCC  
Head of  
Commissioning

**Pia Rathje-Burton**  
Skills for Care  
Locality Manager

**Sue West**  
Nursing & Midwifery  
Council (NMC)

**Sharon Lee**  
Kent and Medway  
CCG  
Primary Care  
Workforce Lead



# Running order for the day

Breakout sessions throughout the day, which you have already booked. You have all been sent an overview of the breakout sessions with links.

## **11.00– 12.00 Choice of 3 Webinars**

- (Webinar 2) Resilience – Leading self and others through uncertain times
  - (Webinar 3) Virtual ESTHER Café
  - (Webinar 4) KCC Safeguarding Team

## **12.00—13.00 Lunch Break & Optional 30min (webinar 5) Digital Social Care**

## **13.00—14.00 Choice of 3 webinars**

- (Webinar 6) Demo of the Kent Care Hub - for all things Infection Control
- (Webinar 7) The benefits of effective complaint handling - Social care Ombudsman
- (Webinar 8) Recruitment - Kickstart, Apprenticeships and Nursing associates

## **14.00—14.15 Comfort Break**

**14.15—15.15 (Webinar 9 for all delegates) CQC Inspecting during a pandemic**



# Thank you

Evaluation and Certificate: will be circulated after the event

Next Conference 22 September 2021

